	IMS	CODE: F.01.02
	Information Security Management Policy	VERSION: 01
AUTHOR: QUALITY AWARD	VERSION DATE: 10/03/2025	APPROVED BY: SMART NS

Smart NS recognizes the importance of Information Security and is committed to ensuring the confidentiality, integrity and availability of the information it processes, stores and manages. This **Information Security Policy** aims to define the framework and objectives for the management and protection of information, in accordance with the requirements of ISO/IEC 27001:2022 (Information Security Management System) and relevant legal requirements.

The company aims to:

- Ensure the protection of the company's information from all types of threats, both internal and external.
- Ensure compliance with the ISO 27001:2022 standard and other applicable laws and regulations.
- Support the development of a coherent and effective Information Security Management System (ISMS), which protects data, infrastructure and the people who manage the information systems.

Our main objectives, to which the company's top management is committed, are:


- To offer services that fully comply with the specified requirements, as specified in the company's ISMS procedures, while achieving favorable financial results to the company and its customers.
- To always comply with applicable legislation, particularly those relating to the information security of our products and services.
- To continuously improve the effectiveness of our Information Security Management System and our way of operating, so that our services are considered of high information security in the market.

In order to achieve the above objectives:

- we implement and continuously improve an Information Security Management System in accordance with the ISO 27001:2022 standard
- the company's management sets clear and specific information security objectives for each process, which are regularly reviewed to assess progress in achieving them
- the company's management has the necessary resources (personnel, equipment, technology), which are recorded and controlled
- all executives and employees of the company take an active role, within the framework of their responsibilities and responsibilities, in achieving the objectives, implementing this policy and continuously improving the operation of the Company

The Information Security Management System covers the following areas:

COMPUTER SYSTEMS MANAGEMENT SERVICES

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The company's top management is actively committed to the implementation of the Information Security Management System and has assigned the Information Security Manager the responsibility and the required authorization for:

- Communicating to all employees the importance of achieving the above objectives and ensuring their understanding.
- Establishing and implementing the ISMS.
- Monitoring the implementation of the ISMS and tracking the achievement of information security objectives.

Understanding this policy and participating in its implementation through the implementation of the ISMS is a primary responsibility of employees, which should be fulfilled consistently during the daily performance of their duties.



Panagiotis Chiras,
CEO